

Facts	What does Delta Dental of Missouri do with your information?	
Why	Financial Companies, including insurers, choose how they share your non-public personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your non-public personal information. Please read this notice carefully to understand what we do.	
What	<p>The types of non-public personal information we collect and share depend on the product or service you have with us. This information can include:</p> <ul style="list-style-type: none"> • Demographic data such as your name, address, and Social Security Number • Dental benefit information • Insurance claim history • Employment information • Name(s) of your dependent(s) 	
How	All financial companies need to share customers’ non-public personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers’ non-public personal information; the reasons Delta Dental of Missouri chooses to share; and whether you can limit this sharing.	
Reasons we can share your non-public personal information		
	Do we share?	Can you limit this sharing?
For everyday business purposes Such as administering your dental benefits (i.e., positive identification, accurate recordkeeping, and claims processing)	Yes	No
For our marketing purposes To offer our products and services to you	No	We don’t share
For joint marketing with other financial institutions	No	We don’t share
For our affiliates’ everyday business purposes	No	We don’t share
For our affiliates to market to you	No	We don’t share
For nonaffiliates to market to you	No	We don’t share
Questions and Complaint Filing	<ul style="list-style-type: none"> • Call – Privacy Officer at 1-800-501-3471, extension 2614 • E-mail – privacyofficer@deltadentalmo.com • Mail – Attn: Privacy Officer, Delta Dental of Missouri, 12399 Gravois Road, St. Louis, MO 63127 	

What we do	
How does Delta Dental of Missouri protect my non-public personal information?	In compliance with state and federal regulations, Delta Dental of Missouri maintains physical and electronic safeguards to protect your non-public personal information. Policies and procedures have also been implemented which limit access to this information on a need-to-know basis when services are provided you.
How does Delta Dental of Missouri collect/share my non-public personal information?	Delta Dental of Missouri collects most of your non-public personal information from you in the form of applications. Information is also gathered from and shared with your employer (if you are covered through an employer-sponsored plan), dentists, other dental care providers, other Delta Dental Plans and other sources as may be required by law. In addition, non-public personal information may also be shared with contracted dental consultants to review your dental care for quality and continuity, outside resources such as claims processing software companies, data entry, auditing companies, claim review companies, printing and mailing firms, and customer service assessment organizations.
Why can't I limit all sharing?	Federal law gives you the right to limit <ul style="list-style-type: none"> • Sharing for affiliates' everyday business purposes • Affiliates from using your information to market to you • Sharing for nonaffiliates to market to you State laws and individual companies may give you additional rights to limit sharing.
Definitions	
Affiliates	Companies related by common ownership or control. They can be financial or non-financial companies. <i>Delta Dental of Missouri does not share with our affiliates.</i>
Nonaffiliates	Companies not related by common ownership or control. They can be financial or non-financial companies. <i>Delta Dental of Missouri does not share with nonaffiliates so they can market to you.</i>
Joint Marketing	A formal agreement between non-affiliated financial companies that together market financial products or services to you. <i>Delta Dental of Missouri doesn't jointly market.</i>